



Prime Healthcare Illinois Medical Group

We are sending you this letter along with the attached financial assistance application in response to your request. If you did not submit a request, please disregard this notice.

Dear Patient/Applicant,

The **Prime Healthcare Illinois Medical Group** is driven by compassion and dedicated to providing personalized care for all, especially those most in need. It is our mission and privilege to offer financial assistance to our patients. Financial assistance is available only for emergency and other medically necessary care. Thank you for trusting us to care for you and your family for your healthcare needs.

Please complete the application, including your signature and date before returning it. If you completed an application within the past six months and were approved for financial assistance, please notify us. You may not need to complete a new application. We will not consider a prior application that is greater than six months old.

Along with the application, please provide a copy of at least one of the following items as your proof of income:

- Two (2) most recent paystubs from employer
- Most recent yearly tax return (if self-employed, include all schedules)
- Social Security and/or Pension Retirement Award Letter
- Parent/Guardian's most recent yearly tax return (if applicant is a dependent listed on their tax form and under the age 25)
- Other income validation documents
- Bank statements from last 3 months
- Receipt of unemployment benefits

If you receive assistance from, or live in a home with, family or friends, please ask them to complete the attached "Letter of Support" form. This will not make them responsible for your medical bills. It simply helps us understand how you are able to meet your living expenses. If you do not receive assistance from family or friends, please remember that your completed application and proof of income must be submitted for us to consider your request. Unfortunately, we cannot process incomplete applications.

Please keep in mind that email communications over the internet are not fully secure. While unlikely, there is a possibility that information you include in an email could be intercepted and read by someone other than the intended recipient. Because your application contains sensitive information, including your Social Security number, we want to protect your privacy and ensure your information remains secure. For this reason, we strongly encourage you not to send the application by email.

If you have any questions about the application process, please contact the **Prime Healthcare Illinois Medical Group Patient Financial Services** at 773-589-4407.

Sincerely,

Prime Healthcare Illinois Medical Group
Patient Financial Services



Financial Assistance Application

Important: YOU MAY BE ABLE TO RECEIVE FREE OR DISCOUNTED CARE: Completing this application will help Prime Healthcare Illinois Medical Group determine if you can receive free or discounted services or other public programs that can help pay for your healthcare. Please submit this application to the hospital.

IF YOU ARE UNINSURED, A SOCIAL SECURITY NUMBER IS NOT REQUIRED TO QUALIFY FOR FREE OR DISCOUNTED CARE. However, a Social Security Number is required for some public programs, including Medicaid. Providing a Social Security Number is not required but will help the **Prime Healthcare Illinois Medical Group** determine whether you qualify for any public programs. For any application questions marked “optional,” your response (or non-response) will not have any impact on the outcome of the application.

Please complete this application and submit it to the **Prime Healthcare Illinois Medical Group** by mail to apply for free or discounted care as soon as possible after the date of service. We will accept your application for up to 240 days following the first billing statement for your care. By submitting this application, you acknowledge that you have made a good faith effort to provide all information request in the application to assist the **Prime Healthcare Illinois Medical Group** in determining whether the patient is eligible for financial assistance. If you have any questions on the application process, you may contact the **Prime Healthcare Illinois Medical Group Patient Financial Services** with questions or concerns at **773-589-4407**.

Mail this application to:

Prime Healthcare Illinois Medical Group
Attn: Patient Financial Services
P. O. Box 74008843
Chicago, IL 60674-8843

Complaints or concerns with the uninsured patient discount application process or hospital financial assistance process may be reported to the Health Care Bureau of the Illinois Attorney General. The Health Care Bureau’s toll-free hotline is 877-305-5145 (TTY 800-964-3013).

Patient Information

Date _____

Account number _____

Name (first and last) _____

Birth date _____ Marital status _____ Phone number _____

Address _____

Social Security Number: *(Optional)* _____

Employer _____ Employment status _____

Gender Identity *(Optional)* Do you think of yourself as:

Male Female

Transgender man/trans man/female-to-male (FTM)

Transgender woman/trans woman/male-to-female (MTF)



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Genderqueer/gender nonconforming neither exclusively male nor female

Additional gender category (or other)

Gender Identity **(Optional)**

What sex was originally listed on your birth certificate? Male Female

Race **(Optional)**

White Black or African American American Indian or Alaska Native Asian Indian Chinese

Filipino Japanese Korean Vietnamese Other Asian Native Hawaiian Guamanian or Chamorro

Samoan Other Pacific Islander

Ethnicity **(Optional)**

Hispanic, Latino/a, or Spanish origin Mexican, Mexican American, Chicano/a Puerto Rican

Cuban Another Hispanic, Latino/a or Spanish origin

Preferred Language **(Optional)**

Is your primary or preferred language a language other than English? Yes No

If yes, which language: _____

Responsible party's information/legal guardian's information

(If patient is same as responsible party, leave this section blank)

Name (first and last) _____

Birth date _____ Marital status _____ Phone number _____

Address _____

Social Security Number: **(Optional)** _____

Employer _____ Employment status _____

Responsible party spouse information

(If patient is same as responsible party, fill in spouse information for patient)

Name (first and last) _____

Birth date _____ Marital status _____ Phone number _____

Address _____

Social Security Number: **(Optional)** _____

Employer _____ Employment status _____



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Dependents of responsible party

(If patient is same as responsible party, fill in spouse information for patient.)

Name _____	Birth date _____	Relationship to responsible party _____
Name _____	Birth date _____	Relationship to responsible party _____
Name _____	Birth date _____	Relationship to responsible party _____
Name _____	Birth date _____	Relationship to responsible party _____
Name _____	Birth date _____	Relationship to responsible party _____

Number of adults and children in household _____

Monthly income

(Fill in dollar amounts for each item listed below. Provide amount per month for each.)

Applicant earned income _____	Child support received _____
Applicant spouse income _____	Alimony received _____
Social security benefits _____	

Monthly living expenses

Patients who are presumptively eligible for financial assistance as described in **Prime Healthcare Illinois Medical Group's** Financial Assistance Policy are not required to complete this section.

Mortgage/rent	_____
Utilities	_____
Phone (landline)	_____
Cell phone	_____
Groceries/food	_____
Cable/internet/satellite tv	_____
Car payment	_____
Childcare	_____
Child support/alimony	_____
Doctor/hospital bills	_____
Car/auto insurance	_____
Other monthly expenses	_____
Total monthly expenses	_____

Assets

Stocks/bonds/investments/CD(s)	_____
Other real estate/secondary residence	_____
Boat/RV/motorcycle/recreational vehicle	_____
Collector automobiles/non-essential automobiles	_____
Health savings/Flexible Spending Account vehicle	_____



LETTER OF SUPPORT

Patient medical record number/account number

Supporter's name

Relationship to patient/applicant

Supporter's address

To **Prime Healthcare Illinois Medical Group:**

This letter is to advise that (patient's name) _____
receives little or no income and I am assisting with his/her living expenses. He/She/They has little to no
obligation to me.

By signing this statement, I agree that the information given is true to the best of my knowledge.

Signature of Supporter

Date
